Recurring Message Terms and Conditions

Effective Date: 1/1/2025

By opting in to receive SMS messages (or by simply sending or responding to any SMS message) from AMBIENTI, LLC. dba AMBIENTI Audio Video Architects (AAVA), you agree to receive messages from AMBIENTI Audio Video Architects. These messages may include conversational messages, status updates, appointment reminders, and order/shipping confirmations. Message frequency may vary.

If you need assistance, please text "HELP" to the following number for support: 435-731-0331

Your use of our services is subject to our terms and conditions. Please ensure you review them carefully.

SMS Messaging Service

By providing my phone number, I consent to receive SMS text messages from AAVA. For appointment reminders, remote support, status updates, order/shipping confirmations and general two-way communication about selected services that we provide.

Message Frequency

You will receive more than one message unless you opt-out. While the frequency varies, you will typically receive responses to messages you send, along with occasional communications regarding billing, service updates, proposals, or service calls. Promotional offers will not be sent more than once per quarter.

Message and Data Rates

Message and data rates may apply based on your mobile carrier's terms and conditions. Standard messaging rates may apply depending on your mobile carrier and plan.

Privacy Policy

Your information will be handled in accordance with our <u>Privacy Policy</u>, found on ambientiav.com or by requesting via below email.

Cancellation/Opt-Out Instructions

You can opt out of receiving SMS messages at any time by replying 'STOP' to any message we send you. After you opt out, you will receive one additional message confirming that your request has been processed. If you change your mind, you can opt back in by replying 'START' to receive messages again.

Help/Customer Support

For assistance, call or text 435-731-0331 for support. You may also contact us directly at ambientiav@gmail.com.

Liability

We are not responsible for any charges, delays, errors, or failures in SMS delivery, including undelivered messages, interruptions caused by your mobile carrier, or third-party service providers. Additionally, we are not liable for any disruptions in service due to technical issues, system maintenance, or other factors beyond our control.