

Messaging [Privacy Policy](#)

Effective Date: 1/1/2025

At AMBIENTI, LLC. (AAVA), we value your privacy and are committed to protecting your personal information. We are committed to protecting your privacy. Your data will not be shared with third parties for marketing purposes, including mobile information. Furthermore, your data will not be transferred to external organizations. We ensure that your information is handled in compliance with applicable laws and regulations.

This Privacy Policy explains how we collect, use, and safeguard your information when you opt-in to receive SMS messages from us.

Information We Collect

When you opt-in to receive SMS messages, we collect:

- Your name and phone number
- Consent to send SMS messages
- Our mutual messaging history
- Any preferences or interactions relevant to the services we offer

How We Collect Your Information

We collect your information directly from you, such as when you:

- Call or text us
- Complete a form on our website
- Interact with our SMS messages

How We Use Your Information

We use your information to:

- Send you the SMS messages you've opted-in to receive
- Provide updates, services, or other relevant content based on your preferences
- Operate our business effectively, including billing (via QuickBooks), proposal management (via Portal.IO), and product setup.
- Communicate any necessary updates or information related to our services

You can opt out of receiving SMS messages at any time by replying "STOP" to any message.

For further instructions or assistance with opting-out, please review our [Terms and Conditions](#).

To Whom We Disclose Your Information

We do not share your personal information, phone number, or other sensitive data except as needed for business operations. This includes:

- Our employees as needed
- Trusted service providers (e.g., QuickBooks for billing, Portal.IO for proposals)
- Vendors assisting with product setup (e.g., Unifi, Crestron, Lutron, Sonos, etc)

All partners are required to handle your data in accordance with applicable privacy laws.

Protection of Information

We take appropriate measures to protect your information from unauthorized access or disclosure. These measures include data encryption, restricted access controls, and secure processing systems.

Updates to our Privacy Policy

We may periodically update this Privacy Policy. If any material changes are made that affect your privacy rights, we will notify you in advance, either through [SMS/email/website update]. We encourage you to review this policy periodically for the latest updates.

How to Contact Us

You can reach us by texting 435-731-0331. You may also contact us directly at ambientia@gmail.com